

TERMS OF SERVICE

The following are Food2You standard terms of service for all orders:

1. **DEFINITIONS:** "Caterer" refers to Food2You Catering, Inc. "Client", "You", and "Your" refers to the individual, corporation, or organization contracting services under this agreement.
2. **CONFIRMATIONS:** To confirm your order, a signed contract must be received by the caterer. Orders greater than \$500.00 require a 25% deposit due at time of booking. Orders must be received and confirmed by 12:00pm for next day delivery; late or rush orders may be accommodated on an individual basis for a premium.
3. Prices listed do not include applicable taxes or delivery fees.
4. **CANCELLATION:** Cancellation of contract will only be accepted in writing. If cancellation is received 7 working days prior to event date, a full refund will be issued. If cancellation is received less than 7 working days prior to the event date, the client will be responsible for all expenses incurred by the caterer.
5. Catering service proposals and/or contracts are not assignable.
6. **DELIVERY:** Delivery prices are based on downtown Chicago delivery. Locations outside of downtown will be quoted individual delivery prices.
7. **QUOTES:** Menus, prices and proposals are subject to reasonable substitutions at the sole discretion of the caterer.
8. The caterer is not responsible for any items provided to the event by the client. Food2You is only responsible for items specifically listed on the Catering Proposal.
9. **PAYMENT:** Payment is due in full at time of delivery. Food2You accepts all major credit cards, company checks and cash.
10. **TAX EXEMPT:** If an organization or group maintains this status, an original city, state and/or federal certificate must be provided upon signing of contract.
11. **PERFORMANCE:** Caterers performance is contingent upon the absence of strikes, acts of god, accidents, acts of terrorism or any other cause beyond the caterer's control.
12. **GUARANTEES AND CHANGES:** The client agrees to inform the caterer, by phone, 48 hours in advance of the event date, as to the final number of guests. All changes related to the event order must be made no later than 48 hours prior to the event date. The number of guests listed on the Catering Proposal will stand as the guarantee if no other number is received.

